

Patient Satisfaction (HCAPHS)

Domain	Percentile for R-CABG (n=60)	Percentile for all UAMC (n=3107)
Rate hospital 9-10	90 th	44 th
Recommend the hospital	91 st	54 th
Comm with nurses	78 th	23 rd
Pain management	71 st	28 th
Discharge information	76 th	37 th
Comm with doctor	99 th	7 th
Hospital environment	6 th	13 th